
Safety Service Patrol Idea-Sharing Network
Chat Room Transcript for Session II: Performance Measures
October 23, 2015 at 1:00 PM EDT

ATTENDANCE

Kimberly Vásconez: Good afternoon/morning, depending where you are.

Kimberly Vásconez: Please sign in with your name, patrol name, jurisdiction, and if there are others with you. Thanks!

giest: Marc Thornsberry

Mike Bowman: Mike Bowman, Hoosier Helpers, INDOT

Jim Austrich: FHWA-Jim Austrich

Dave: David MacInnes NJDOT TIM POC

Greg Morris: FHWA-GA

Herbie Bush: Herbie Bush Florida Turnpike Services Road Ranger Operations Manager

Jason Josey - GDOT HERO: Jason Josey - GDOT HERO Unit

David Ferrell: FHWA - North Dakota Div.

Glenn Blackwelder, UDOT: Glenn Blackwelder, Utah DOT, Incident Management/TOC control room operations

Steven Johnson: Steven Johnson INDOT, Hoosier Helpers Borman TMC Gary IN.

Paul Marone NYS Dot Region 4 Help Trucks: Paul Marone NYS Dot Help Trucks Region 4

Lisa Vieth - Missouri DOT: Lisa Vieth, Statewide Incident Management Coordinator, St. Louis Gateway Guide, Kansas City Scout, Springfield Ozarks Traffic – Missouri

Seth Daniels: Seth Daniels - Nevada DOT Operations and ITS Programs Manager

Elizabeth LaBelle: Elizabeth LaBelle, SafeHighways.org

Lisa Davies, CA FSP: Lisa Davies. CA FSP program manager

Kevin Devine CDOT: Kevin R Devine CDOT I-25 Regional Corridor HGWY IC

John McClellan MNDOT: John McClellan, Minnesota DOT, FIRST dispatch supervisor

Tricia Sergeson - CO DIV: Tricia Sergeson, FHWA-CO DIV

Q&A

Dave: Anyone using CAD to TMC integration

John McClellan MNDOT: MNDOT FIRST is fully integrated with MN State Patrol's CAD.

Elizabeth LaBelle: Thank you for your question, Dave. We will ask presenters to answer any questions following the presentations. We also encourage participants to share responses in the chat window.

Jason Josey - GDOT HERO: Ga. using ALADs and Southern Linc dispatch from our TMC

Dave: NJDOT is looking for successful CAD to TMC integration with bilateral sharing of information

John McClellan MNDOT: MNDOT TMC had a CAD workstation since about 2000, eventually, long process, we were able to get CAD installed in FSP trucks, and then use CAD as the dispatch & record keeping solution. Next phase is to integrate with the TMS software. We have the CAD module installed and is feeding data to CARS but still waiting on the programmer's time to write the FMS input function.

Dave: Very nice. David.macinnes@dot.nj.gov

Paul Jodoin: TIM Benefit Cost Tool Link

Glenn Blackwelder, UDOT: UDOT's IMTs (Safety Service Patrol) are dispatched by Highway Patrol dispatch in their service area. The TMC has access to Highway Patrol dispatch information statewide.

Dave: I dont want to hog the discussion if anyone has more info please email me. Thanks

Lisa Davies, CA FSP: In CA we use a B/C model developed and enhanced over the last 15+ years. A few years back we added a predictor model that is a requirement for a new program to present as part of an application for admission into our program. After a program begins, we do evaluate the predictor model and it has been very accurate. Please contact me if you would like more information, lisa.davies@dot.ca.gov

Paul Jodoin: B/C Link <https://www.dropbox.com/s/2ki7eqo49p4s8dh/TIM-BC Tool v2.0 Release.zip?dl=0>

Paul Jodoin: Lisa - Will do thanks

Kimberly Vasconez: Love the dialog! I sent a couple of policies we have on sponsorship programs, including FHWA policy guidance encouraging SSP sponsorship that we developed after the Road Rangers almost lost their funding

Kevin Devine CDOT: Paul & Joey, Ryan asked me to ask, is there any discussion about developing a national standard for branding service patrols, both state and contracted?

Kimberly Vasconez: We have a policy position encouraging sponsorship/branding. However, your group can make a recommendation to us for our consideration.

Paul Jodoin: Kevin - We have not at this point but not a bad idea. The SHRP2 training provides a lot. I'm sure we can get you info on great SSP training programs in some states.

Kimberly Vasconez: Kevin, we will share the position paper with you. Just talked to Liz...may be a good ad hoc work group to develop the policy and go beyond what we have.

Elizabeth LaBelle: If anyone is interested in participating in a group to discuss a national standard for branding service patrols, please contact me at fhwassp@safefhighways.org

Elizabeth LaBelle: Benefit Cost Tool:
<https://www.dropbox.com/s/2ki7eqo49p4s8dh/TIM-BC Tool v2.0 Release.zip?dl=0>

Paul Marone NYS Dot Region 4 Help Trucks: tim center operators and tmc oerators need to do a ride-along

Dave: Agree Paul

Dave: Thank you everyone

Dave: thats what im looking for Mike

Dave: Can you email me

Dave: Great

Michael Washburn: Michael Washburn, Florida's Turnpike Incident Management

Michael Washburn: Michael.washburn@dot.state.fl.us

Dave: Yes got That as well. Thank you

Kevin Devine CDOT: Thank you

Elizabeth LaBelle: fhwassp@safefhighways.org

Michael Washburn: Are those dash mounted cameras in maryland?

Paul Marone NYS Dot Region 4 Help Trucks: Michael In Ny they are mounted frt and Rear the Frt is mounted at the Passenger Visor we are using the IRSA system

Michael Washburn: thank you both.

Mike Bowman: INDOT currently has dash mounted cameras. Our new trucks are coming with PTZ cameras on the truck box which are operated by our dispatch operators.

Shawn Kinney: UF Crash Data Site: <https://s4.geoplan.ufl.edu/>

Scott Yinger: Maryland mounts the cameras on the arrow panel rack and are controlled remotely from TMCs.

Paul Marone NYS Dot Region 4 Help Trucks: Is there a way to share the After Action Review of a Service Patrol Involved incident nationwide so we could use it as a training tool ?

John McClellan MNDOT: Are any FSP's recording audio from drivers during their contacts? In addition to video, recording mic audio while they are out of truck?

Scott Yinger: Maryland records no audio or video.. Video is realtime.

Bobbie Hutcherson: Will the presentation be available for download?

Kimberly Vasconez: Yes

Elizabeth LaBelle: We will upload them to the SafeHighways.org website: <http://www.safehighways.org/additional-resources/fhwa-safehighways-org/>

Kimberly Vasconez: Also, we are a bit behind on longer transcriptions of the meetings, but both the June and October transcripts will be available and accessible through Liz

Kimberly Vasconez: Liz's web, above

Bobbie Hutcherson: Thank you

Jim Austrich: FYI, Although the FHWA SHRP2 TIM Responder Training tracks the number of responders trained by discipline, SSP's and maintenance personnel fall under the Transportation/Public Works discipline and is not broken out. We ask and encourage your TIM program to send SSP's and maintenance personnel through the TIM responder training. The SHRP2 TIM Responder Training in-person training is best way to receive the training however, the 4-Hr Web-Based version is an option for those responders unable to attend an in-person session.

http://www.nhi.fhwa.dot.gov/training/course_search.aspx?sf=0&course_no=133126

Kimberly Vasconez: Jim's point is well made. Mark mentioned it and I will also in the wrap up. We will focus on training---both the SHRP2 course and your internal training efforts--during the next call.

Kimberly Vasconez: Is any group looking forward to the Connected and Automated Vehicle programs? May mean retooling in a decade or two. Going to impact many industries in the future...9For exsample, Autonomous vehicles could shrink U.S. personal auto insurance sector by 60%...90% crashes will be eliminated. What will this mean

Tricia Sergeson- CO DIV: For University contacts, in addition to those resources, it may be good to potentially reach out to the state LTAP Centers, they typically are based out of a University and can be a great resource to coordinate.

Elizabeth LaBelle: Thank you, Tricia. That is great advice.

Paul Marone NYS Dot Region 4 Help Trucks: Thank you Great Program today

Elizabeth LaBelle: Thank you for attending! As Kim said, we want to continue to hear from you.