

---

Safety Service Patrol Idea-Sharing Network  
**Chat Room Transcript for Session III: Safety Service Patrol Training**  
February 26, 2016 at 1:00 PM EST

---

## ATTENDANCE

---

**Joseph Sagal:** Good afternoon everyone: If you could please take moment and write your name/agency in the chat pod here we would appreciate it.

**Elizabeth LaBelle:** Elizabeth LaBelle – SafeHighways.org

**Dave Simmons:** Dave Simmons - Atkins North America

**Kimberly Vasconez:** Kimberly Vasconez, FHWA HQ, Team Leader for Traffic Incident & Events Management

**Ben Griffin:** Ben Griffin, Regional ITS Engineer for NCDOT Raleigh-Durham Region

**Greg Morris:** FHWA Georgia

**Kevin Korth- FHWA CA:** present

**Pat Rooney / MD CHART:** Pat Rooney, MD SHA / CHART

**Cliff Braam - NCDOT:** Meredith McDiarmid, North

**Tim:** Tim Kirk NCDOT

**Bruce Pettus, MoDOT:** Bruce Pettus MoDOT

**Cliff Braam - NCDOT:** Meredith McDiarmid, North Carolina DOT

**Tricia Sergeson:** Tricia Sergeson FHWA-CO Division

**Cliff Braam - NCDOT:** Darlene Johnson, North Carolina DOT

**Sam McClain, Travelers Marketing:** Sam McClain VP of Sponsorship for Travelers Marketing and Consultant with SafeHighways.org

**David MacInnes NJDOT:** Good Afternoon

**Lisa:** Lisa Davies, Caltrans (California DOT)

**James Stanek:** James Stanek VDOT

**Cliff Braam - NCDOT:** Bryan Gunter, North Carolina DOT

**Sarah Gill:** Sarah Gill - Michigan DOT

**6048020:** Phil Fonner VDOT IMC

**James Stanek:** James Stanek VDOT

## Q&A

---

**Elizabeth LaBelle:** As a reminder, if you have any questions during the presentations, please send them to us via this chat and we will revisit them during the Q&A period.

**Pat Rooney / MD CHART:** I'm here!

**David MacInnes NJDOT:** All NJ SSP are TIM Trained

**Tricia Sergeson:** Is the California TIM video available on their website?

**WSDOT Incident Response - Vince Fairhurst:** Vince Fairhurst - WSDOT IRT

**Kevin Korth- FHWA CA:** \*78

**Kevin Korth- FHWA CA:** to mute all

**Pat Rooney / MD CHART:** Who says disco is dead?!

**Paul M NYS Dot Help:** It says dont put us on hold

**Kevin Korth- FHWA CA:** He may have to \*6 in

**James Stanek:** It was Rustys fault

**Kevin R Devine CDOT:** seems like the speaker got muted out

**Kimberly Vasconez:** Tricia-We will get the link and distribute it after the call. If you have any questions, feel free to contact me at [kimberly.vasconez@dot.gov](mailto:kimberly.vasconez@dot.gov)

**Kimberly Vasconez:** \* link to the Video

**Rusty Fitzhugh:** Funny

**Tricia Sergeson:** Great, thanks Kim!

**Paul M NYS Dot Help:** hear you now thanx

**Kevin Korth- FHWA CA:** great photo framing with the emergnecy stopping only sign in background

**Elizabeth LaBelle:** Here is a link to the Learning Network: <https://learning.respondersafety.com/>

**WSDOT Incident Response - Vince Fairhurst:** Copy of presentations?

**Elizabeth LaBelle:** Hi Vince, we will make copies of the presentations available on SafeHighways.org following the session: <http://www.safehighways.org/additional-resources/fhwa-safehighways-org/>

**WSDOT Incident Response - Vince Fairhurst:** Thanks Liz!

**Paul M NYS Dot Help:** Whats on the other side of that radio sounds like a great module title

**Elizabeth LaBelle:** Did you get that Steve? :)

**Kevin R Devine CDOT:** How big is that track area in NC?

**Elizabeth LaBelle:** Thanks for your question, Kevin. We will ask Cliff during the Q&A period.

**Tricia Sergeson:** What kinds of funding sources were utilized to build the NC track? Were federal funds involved?

**Elizabeth LaBelle:** Great question! We'll ask that, too. Keep the questions coming! We are taking them all down and will address them shortly.

**Mike Bowman 2:** How would we go about obtaining a copy of the "Field Training Guide" which was referenced?

**Elizabeth LaBelle:** Mike, please send me your email address and I will put you in touch with Cliff after the call to receive a copy.

**Kimberly Vasconez:** We can try to get it...but I hope you all are aware that FHWA has a SSP Field Ops Guide with visor cards on MUTCD practices. I'll provide a link shortly

**Mike Bowman 2:** [mbowman@indot.in.gov](mailto:mbowman@indot.in.gov)

**Kimberly Vasconez:** <http://ops.fhwa.dot.gov/publications/fhwahop10014/>

**David MacInnes NJDOT:** Kimberly can I get a copy of the SSP Field Guide. [david.macinnes@dot.nj.gov](mailto:david.macinnes@dot.nj.gov)

**Kimberly Vasconez:** Actually, if any have training guides, publications field guides, please share with us so that I can include them into our TIM Knowledge Management System

**darin weaver:** fantastic presentation - hats off to NC!

**Kevin R Devine CDOT:** HAs anyone expanded the TIMs training into different levels like ICS 100, 200 300 etc.? I've gotten questions about the next class for supervisors

**Cliff Braam - NCDOT:** The NCSHP track is 110 acres with a 1.6 mile track

**Kevin R Devine CDOT:** great thanks,,,,,we are tryign to design one here

**Kimberly Vasconez:** This is one thing we are discussing. FHWA will not develop them but we count on groups like ERSI and others to do ithe higher level training

**Kimberly Vasconez:** If anyone has a course that are higher levels of the TIM Responder Training, please bring it to our attention. Good stuff being developed by the field and no sense ree-inventiniig the wheeel=

**Kevin R Devine CDOT:** OK, thanks. We have one for TIMS and Supervicors that included a wildland fire section

**Kimberly Vasconez:** Terrific Kevin, I'd like to see it and chat with you.

**Paul M NYS Dot Help:** I see the poll has no votes for contracting private operators. ? how many states have thier own DOT oerating SSP's vs Contractor - also Is it always low bid or is there any state that bids this as a professional Service?

**Cliff Braam - NCDOT:** NC is all operated by NCDOT employees.

**Kevin Korth- FHWA CA:**

[http://www.nhi.fhwa.dot.gov/training/course\\_search.aspx?tab=0&key=FHWA-NHI-133126&res=1#course\\_search.aspx?tab=0&key=FHWA-NHI-133126&sf=0&course\\_no=133126](http://www.nhi.fhwa.dot.gov/training/course_search.aspx?tab=0&key=FHWA-NHI-133126&res=1#course_search.aspx?tab=0&key=FHWA-NHI-133126&sf=0&course_no=133126)

**Kevin R Devine CDOT:** CDOT has contractors...good and bad points

**Jim Austrich:** Thanks Kevin!!

**john mcclellan:** MN DOT FIRST & TMC Dispatch are MNDOT employees

**Kevin R Devine CDOT:** John, do ther MN TMC folks just do TOC or do they also work signal timing and other functions?

**Wayde Tabor:** The illinois tollway cross trains it's highway maintainers to run our servise patrols refered to as our HELP patrols

**David MacInnes NJDOT:** NJ SSP/ TMC are NJDOT Employees

**Bruce Pettus MoDOT:** It would be helpful if the leaders of disciplines such as the Fire Community would get information and notification about the training. I constently find that this is on me to explain and get buyin from so many agencies. Could this be facilitated on the National Level as the SHRP2 was put together by responders for responders? Thank you.

**john mcclellan:** The MNDOT TMC dispatchers do FSP dispatch, locate incidents on cam, DMS deployment., coordinate with Patrol dispatch on response/locations. Signal coordination is a different group, maintenace dispatch is also a seperate group too.

**Kevin R Devine CDOT:** OK, thank you

**Pat Rooney / MD CHART:** MD has "almost" all state employees for the response personnel. TMC personnel are roughly 70% state, 30% contractor.

**Kevin R Devine CDOT:** As far as trainers, does anyone have a defined Instructor Development Program fo rtheir agency?

**Paul M NYS Dot Help:** Thanks to all Follow up - of the contracted portions of TMC is it always "Low bid"?

**Kevin R Devine CDOT:** Paul, we re using exsisting Contracts and our new Service Patrol is going to be proposal based not low bid

**Pat Rooney / MD CHART:** No. Money comes into play, but not neccesarly low bid.

**Paul M NYS Dot Help:** thanx for input

**Jim Austrich:** Thanks, and good job all!

**Tricia Sergeson:** Thanks everyone!

**Paul M NYS Dot Help:** Keep this up the interaction is great

## RESOURCES

---

**TIM Network:** <http://timnetwork.org/>

**Safe Highway Matters:** [SafeHighways.org](http://SafeHighways.org)

**Emergency Responder Safety Institute Learning Network:**  
<https://learning.respondersafety.com/>