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Safety Service Patrol Idea Sharing Network – Session VII: SSP Vehicle Types and Selection



MassDOT HAP Programs

- Name:** Highway Assistance Patrol (HAP)
- Personnel:** 23 FTEs with part-time spares
- Fleet Size:** 25 - 2015 Ford 250 Transit Vans
2 flatbed tow trucks
- Patrol Stats:** ~27,000 annual incidents
- Coverage Area:** Covers 13 Interstates/State Roads
- Operation Hours:** Split shift 6 am – 10 am and 3 pm – 7 pm



MassDOT HAP Programs



MassDOT HAP Programs



MassDOT HAP Programs



Colorado Department of Transportation

- Name:** CDOT State Farm Safety Patrol
- Personnel:** 13 FTEs with part-time spares (Motorist Assistance Vehicles)
13 FTEs (Towing Vehicles)
- Fleet Size:** 16 Ford F250 Extended Cab with 8' bed and cover
16 Light Duty Wreckers
- Patrol Stats:** ~30,000 annual incidents
- Coverage Area:** Covers Interstates/State Roads throughout Denver Metro & portions of Colorado Springs and Fort Collins on I-25
- Operation Hours:** Peak Hours are a split shift 6 am – 9 am and 3 pm – 7 pm
Off Peak Hours 9 am – 3 pm with limited vehicles
Weekend Hours 10 am – 7 pm with limited vehicles



CDOT State Farm Safety Patrol



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