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Safety Service Patrol Idea Sharing Network – Session VII: SSP Vehicle Types and Selection



MassDOT Highway Assistance Programs

Highway Assistance Patrol

- Covers 13 Interstates/State Roads
- Operates on a split shift 6am-10am and 3pm-7pm Monday - Friday

Emergency Service Patrol

- 24/7 roadside assistance on I-90

Incident Response Operators

- 24/7 Roadside assistance (quick clearance) in our tunnels and Metro Highway System



Highway Assistance Background Info

2016 Annual Stats

- **HAP/ESP & IRO Incidents:** 51,080
- **HAP/ESP Incidents:** 43,701
- **IRO Incidents:** 7,379
- **Miles Patrolled:** 2,035,240

Vehicle Types

- **HAP:** 2015 Ford Transit Vans & 2014 Hino Rollback Flatbeds
- **ESP:** Ford F250 Extended Cabs
- **IRO:** 2014-2015 Freightliner M2106 Extended Cab Ramp Trucks
- **Fleet Size:** 45 Vehicles
- **Patrol Size:** HAP – 26 routes; ESP – 4 segments of I-90; IRO – 4 routes per shift



Highway Assistance Programs – Discussion

- Three different vehicles were selected for our three different programs; Here's why...
 - Vehicle Customization and outfitting.
- Issues with current fleet?
- Were other vehicles considered? Will we look to change vehicle types in the future?



MassDOT Highway Assistance Programs











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