Tim Morin

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Safety Service Patrol Idea Sharing Network – Session VII: SSP Vehicle Types and Selection







MassDOT Highway Assistance Programs

Highway Assistance Patrol

- Covers 13 Interstates/State Roads
- Operates on a split shift 6am-10am and 3pm-7pm Monday - Friday

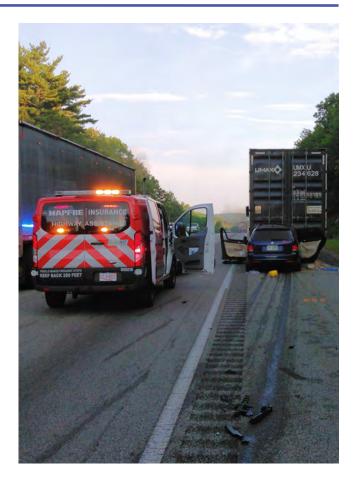
Emergency Service Patrol

24/7 roadside assistance on I-90

Incident Response Operators

 24/7 Roadside assistance (quick clearance) in our tunnels and Metro Highway System









Highway Assistance Background Info

2016 Annual Stats

• HAP/ESP & IRO Incidents: 51,080

HAP/ESP Incidents: 43,701

• **IRO Incidents:** 7,379

• Miles Patrolled: 2,035,240

Vehicle Types

HAP: 2015 Ford Transit Vans & 2014 Hino Rollback Flatbeds

• ESP: Ford F250 Extended Cabs

• IRO: 2014-2015 Freightliner M2106 Extended Cab Ramp Trucks

Fleet Size: 45 Vehicles

• Patrol Size: HAP – 26 routes; ESP – 4 segments of I-90; IRO – 4 routes per shift







Highway Assistance Programs – Discussion

- Three different vehicles were selected for our three different programs; Here's why...
 - Vehicle Customization and outfitting.
- Issues with current fleet?
- Were other vehicles considered? Will we look to change vehicle types in the future?







MassDOT Highway Assistance Programs

















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