Kurt Kendro, MS, Major (Ret.)

Hawaii DOT Freeway Service Patrol Operations Manager Parsons

Kurt.Kendro@parsons.com (808) 228-9056



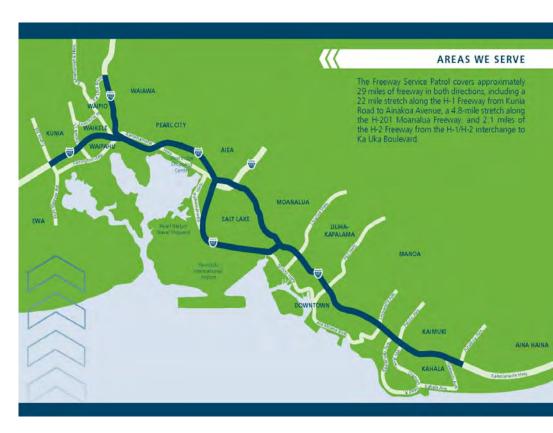
Safety Service Patrol Idea Sharing Network – Session VII: SSP Vehicle Types and Selection







- Hawaii Department of Transportation
 - 90%/10% split
 - Federal/HDOT
 - \$3 million annually
- Telvant / Delcan / Parsons
- Established in June 17, 2009
 - Monday—Friday
 - 5:00am—7:00pm
 - No weekends/holidays
 - 29 miles of Hawaii highways









Ford F-450 Tow Trucks – 7



Crew Cab Response Pick-up Trucks – 5









| Assist Types | 2013-2014 | 2014-2015 | 2015-2016 |
|-------------------------|-----------|-----------|-----------|
| Flat Tire | 1,763 | 1,663 | 1,824 |
| Vehicles Towed | 1,796 | 1,754 | 2,068 |
| Out of Gas | 1,148 | 927 | 741 |
| Overheated | 461 | 332 | 348 |
| Motor Vehicle Collision | 919 | 903 | 1,005 |
| Traffic Assistance | 739 | 765 | 1,037 |
| Abandoned | 427 | 387 | 422 |
| Battery Jump | 201 | 169 | 189 |
| Debris Removal | 135 | 144 | 110 |
| Load Adjustment | 44 | 43 | 42 |
| Total | 7,633 | 7,087 | 7,786 |











Equipment/Supplies:

Gasoline, water, first aid kit, AED, tow/pull straps, 18 cones, hydraulic jack, vehicle stands, shovels, brooms, dustpans, absorbent, power tools, air compressor, jumper cables, wheel blocks, fire extinguishers

























- Current contract started July 2013
 - •3-year with two 1-year options
 - •2016/2017 is option Year 1
 - HDOT did not exercise option Year 2
- New contract to start July 3, 2017
 - •3-year with two 1-year options
 - Approximately \$3.2 million per year
 - New fleet of vehicles
 - Parsons ATMS/GeoTab



Maj. Kendro on Monday urged legislators to pass House Bill 2070, one of five bills introduced that would make Hawaii the last state to require motorists to move over at least one lane and get out of the lane that contains police, fire, ambulance and other emergency vehicles.

"That gives the first responder -- whether police, fire, EMS, lifeguards, tow trucks, maybe even the state Freeway Service Patrol - to operate and do whatever they need to get done for the safety of the person responding as well as the motorist," Kendro said.

Drivers also would be required to slow down to 25 mph on a highway or 20 mph in a residential area.

"Hawaii boldly stands out as the only state that does not have this law," Kendro said.







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