



Safety Service Patrol Idea-Sharing Network

Agenda for Session XII: Patrol Classification and Operating Models

April 11, 2019 at 1:00 PM EST

CONFERENCE NUMBER: 800-832-0736

ROOM: 990-1296#

TO JOIN THE MEETING: <https://nocoe.adobeconnect.com/ssp/>

CALL ORGANIZERS:

SAFEHIGHWAYS.ORG/TRAVELERS MARKETING:

- **Sam McClain**, *Consultant/VP of Sponsorship*
- **Liz LaBelle**, *Project Manager/VP of Marketing and Design*

NOCoe

- **Niloo Parvinashtiani**, *Technical Services Associate*
- **Adam Hopps**, *Communications Lead*

STEERING COMMITTEE MEMBERS:

- **John McClellan**, *Freeway Operations Supervisor* **[SESSION MODERATOR]**
Minnesota Department of Transportation
- **Todd Leiss**, *Traffic Incident Management Coordinator*
Pennsylvania Turnpike Commission
- **Jason Josey**, *HERO Manager*
Georgia Department of Transportation

INVITED: DOT and Toll Road Authority Safety Service Patrol Supervisors and Managers and FHWA Division Administrators. As a reminder, these sessions are intended only for employees of the state, FHWA and Travelers Marketing, unless a third-party has been asked to present.



AGENDA:

TIME (EST)	DESCRIPTION
1:00–1:10 PM	WELCOME Sam McClain , SafeHighways.org Consultant/VP of Sponsorship at Travelers Marketing
1:10–1:30 PM	INTRODUCTION John McClellan , Freeway Operations Supervisor Minnesota Department of Transportation
1:30–2:45 PM	PRESENTERS <ul style="list-style-type: none">• Randy Hoyt, Freeway Service Team Program Manager, Wisconsin DOT• Giovanni DiFabio, Bay Area Freeway Service Patrol Program Manager, Metropolitan Transportation Commission• Scott Yinger, Deputy Director, Operations, Maryland DOT State Highway Administration• Lacy Word, Transportation Manager 2, Tennessee DOT Questions and open discussion encouraged following each presenter.
2:45–2:50 PM	SELECTION OF NEXT SESSION'S TOPIC Review and selection of the topic for next session
2:50–3:00 PM	CLOSING REMARKS Sam McClain , SafeHighways.org Consultant/VP of Sponsorship at Travelers Marketing