



Safety Service Patrol Idea-Sharing Network

Agenda for Session 18: SSP Training and Best Practices

October 21, 2020 at 1 PM EST

CONFERENCE NUMBER: 800-832-0736

ROOM: 990-1296#

TO JOIN THE MEETING: <https://nocoe.adobeconnect.com/ssp/>

CALL ORGANIZERS:

SAFEHIGHWAYS.ORG/TRAVELERS MARKETING:

- **Sam McClain**, *Consultant/VP of Sponsorship*
- **Lauren Dufresne**, *Project Manager/Marketing & Sales Operations*

STEERING COMMITTEE MEMBERS:

- **John McClellan**, *Freeway Operations Supervisor* [Session Moderator]
Minnesota Department of Transportation
- **Todd Leiss**, *Traffic Incident Management Coordinator*
Pennsylvania Turnpike Commission
- **Jason Josey**, *HERO Manager*
Georgia Department of Transportation

INVITED: DOT and Toll Road Authority Safety Service Patrol Supervisors and Managers and FHWA Division Administrators. As a reminder, these sessions are intended only for employees of the state, FHWA and Travelers Marketing, unless a third-party has been asked to present.

AGENDA:

TIME (EST)	DESCRIPTION
1-1:10 PM	WELCOME & INTRODUCTION Sam McClain , SafeHighways.org Consultant/VP of Sponsorship at Travelers Marketing Lauren Dufresne , Safehighways.org Marketing Lead
1:10-1:20 PM	OPERATOR MEMORIAL AND HIGHLIGHTS Todd Leiss , <i>Pennsylvania Turnpike Commission</i> John Sullivan , <i>Tennessee DOT</i>
1:20-1:25 PM	TOPIC INTRODUCTION John McClellan , <i>Minnesota DOT</i>
1:25-2:30 PM	PRESENTERS John McClellan , <i>Minnesota DOT</i> Todd Leiss , <i>Pennsylvania Turnpike Commission</i> John Sullivan , <i>Tennessee DOT</i> Jack Sullivan , <i>Emergency Responder Safety Institute</i> <i>Questions and open discussion encouraged following each presenter.</i>
2:30-2:50 PM	OPEN DISCUSSION / ROUNDTABLE John McClellan , <i>Minnesota DOT</i> <ul style="list-style-type: none">• What are some best practices you have found to be successful?• What is your roadway authority currently doing for TIM Training?• What types of training do you offer?• How often do you review and update your SSP Training?• Is the federal TIM training appropriate to your staff or do you do something differently? If so, how have you modified SSP training <i>Open discussion and idea sharing encouraged by all attendees.</i>
2:50-3:00 PM	NEXT SESSION AND CLOSING REMARKS Sam McClain , SafeHighways.org Consultant/VP of Sponsorship at Travelers Marketing